



PRODUCT RETURN FORM

If you would like to return any merchandise, please print a copy of this form and follow the steps below:

Name	
Order number	
Email	
Reason for Return	

Select one of the following options for processing your return or exchange:

☐ **EXCHANGE FOR STORE CREDIT**

- 1.) Ship back the item(s) you wish to exchange.
- 2.) Once we receive your return, **store credit** will be issued to your **BungKing account** within **3-5 business days**. If you don't have an account, one will be created using the **email from your original order**, unless otherwise specified on this return form. You'll receive an email confirmation when your return is processed, along with instructions on how to apply the credit to future purchase(s).
- 3.) After receiving your store credit, you can place a new order online at www.bungking.com for the items you'd like.

☐ **RETURN FOR REFUND**

- 1.) Ship back the item(s) you wish to return.
- 2.) Once the returned item(s) are received in our warehouse, a **refund will be issued to the original payment method within 3-5 business days**.

☐ **EXCHANGE:** Refund/Credit not required

Qty	Part #	Description of Item for return/exchange	Item Cost

Return your package using a carrier of your choice to: **BUNGKING.COM RETURNS 1076 FLORENCE WAY CAMPBELL, CA 95008**

IMPORTANT RETURN INFORMATION:

- Items must be **unopened**, in **original packaging**, and in **new condition**.
- **Used, worn, installed, or damaged** parts will not be accepted.
- **Custom orders are not eligible for return.**
- A **20% restocking fee** may apply to all returned items that do not adhere to our return guidelines

RETURN SHIPPING & REFUNDS:

- **Customers are responsible for the safe return** of merchandise. We are not responsible for returns until they are received at our warehouse.
- **We cannot accept C.O.D. (Cash on Delivery) packages.**
- Return shipping costs are the customer's responsibility, unless the return is a result of an error on our part.
- We recommend shipping your return via a **traceable method** and/or **insuring your package** to ensure safe delivery.
- **Refunds** will be processed within **5-7 business days** after receiving the returned items. Please allow up to **one billing cycle** for the refund to post to your account, depending on your bank's policies.

SHIPPING POLICY:

- **In-stock items ship from our CA warehouse within 1-5 business days.**
- **Made-to-order and custom orders will have a lead time of approximately 1-2 weeks. You will be notified of any extended shipping times at the time of order.**
- **Smaller items ship via USPS Priority Mail; larger items ship via UPS Ground or FedEx.**
- **Shipping costs must be paid in full before your order ships.**
- **International orders are shipped via DHL or USPS International mail.**
- **Dealer accounts can set up billing to their own shipping carrier account upon request.**
- **We are not responsible for lost, undeliverable, or unreturned items due to an incorrect address. If a package is returned due to an incorrect or incomplete address, the customer is responsible for paying the re-shipping cost.**
- **For expedited shipping or questions regarding shipping, please contact us at sales@bungking.com.**

	FOR OFFICE USE
Date of Purchase	
Adjustments	
Refund Amount	